BHARAT SANCHAR NIGAM LIMITED



(A Govt.of India Enterprise)

**Office of the General Manager N WP-CM, Tamil Nadu Circle,**

**Chennai 600 008.**

**Memo No. WLL-OP/Genl-Corr/trg/2011-12/ dated at Ch -8, the 16-12–2011.**

Sub: Attending of CDMA O&M related complaints - Reg.

Ref: This (O) lr. WLL-OP/CCN connectivity/10-11/11 dtd 5-11-2011

The CDMA MSC Officers have been authorized for clearing CDMA O&M complaints operation in Kenan Fx. The CDMA related activities such as (ESN/MDN release) will be carried out at WLL MSC for all SSAs parented to that CDMA MSC. The CDMA MSC Incharges will coordinate with Zonal Centre / Trichy for any assistance if needed while clearing the complaints. The Contact Officer details are given below for ready reference.

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| --- | --- | --- |
| Sl.No. | Name of Officers and Design  S/Shri | Contact No. |
| 1. | V. Sundaramurthy, SDE, MSC, SLM | 9486103095/0427-  2220044 |
| 2. | R. Chandramohan, JTO, MSC,PY | 9486102899/0413-  2280666,2280999 |
| 3. | G. Boomirajan, SDE, MSC, MA | 9486102449/0452-2323200,2320895 |
| 4. | A.Brammanathan, SDE, MSC,CBT | 9486101058/0422-2441200, 2430630 |

Hence all SSAs are requested to contact the above officers for any CDMA O&M related activities.

Sd/-

Deputy General Manager(WLL&WiMAX),

O/o GM(NWP-CM), BSNL,TN Circle,

Chennai-00 008

Copy to:

1. Sr.GM(NWP-CM), Chennai-8 for kind information pl.
2. GM, BSNL, all SSAs for n/a pl.
3. DGM(B&IT), CMTS, Trichy
4. DE(CDMA), CMTS, Trichy
5. The officers concerned